

Patent 6646-114N9

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| In re the App | olication of: |) Group Art Unit: 2643 |
|---------------|---|-------------------------|
| | Ronald A. KATZ | Examiner: Woo, S. |
| Serial No.: | 09/881,393 |) |
| Filed: | June 13, 2001 | RECEIVED) SFP 1 0 2002 |
| | CE-DATA TELEPHONIC ERFACE CONTROL SYSTEM | Technology Center 2600 |

Commissioner for Patents Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. 1.97(c)

Commissioner for Patents Washington, D.C. 20231

09/06/2002 GSEBREGI 00000087 09881393

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Sir:

Applicant is submitting copies of Forms PTO-1449 (SET I, SUPPLEMENTAL I, II, III, IV, V, VA, VI, VIII, VIII, and IX and one other received by the U.S. Patent and Trademark Office on November 13, 1998) citing prior art that was considered by the same Examiner (as evidenced by the Examiner's initials) in parent application Serial No. 08/306,456 (now U.S. Patent No. 6,335,965). Applicant is also submitting duplicate Forms PTO-1449 for the Examiner to initial with respect to the present application.

CERTIFICATE OF MAILING (37 C.F.R. § 1.8a)

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as First Class Mail in an envelope addressed to the Commissioner of Patents and Trademarks, Washington, D.C. 20231.

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Date of Deposit

Reena Kuyper

Since submitting these Forms PTO-1449 with respect to parent Serial No. 08/306,456, other information or references had come to Applicant's attention (cited in a related application Serial No. 08/482,218) that may be of interest. Applicant respectfully notes that such information is not more relevant than the cumulative art of record before the U.S. Patent and Trademark Office. Nonetheless, Applicant respectfully submits this information again for the Examiner's independent consideration. Additional Forms PTO-1449 that are captioned Supplemental X cite materials brought to Applicant's attention by a company named Vanguard Group, Inc.. Applicant has also learned of a Brigham Young University (hereafter "BYU") BYU reference, likely, a thesis found in the BYU library, or possibly the BYU student registration system, that may be of background interest. Applicant was not provided with a copy of this reference and therefore cannot provide it to the U.S. Patent and Trademark Office. Supplement X also cites an article entitled "100 Cool Call Center Things," which describes when specific aspects of call center technology were introduced.

Also, Applicant submits additional Forms PTO-1449 captioned Supplemental XI, which cites patents recently cited by Examiner, in Applicant's related Application Serial No. 09/861,377. The undersigned is providing copies of references cited in Supplemental X. It is assumed that the Examiner can obtain copies of the patents cited in Supplemental XI on-line.

Applicant requests that under 37 C.F.R. 1.97(c), the accompanying Forms PTO-1449 that list references should be placed in this file to make it available for future access by others.

The items identified in this Information Disclosure Statement may or may not be "material" pursuant to 37 C.F.R. § 1.56. The submission of these documents by Applicant should not be construed as an admission that any such patent, publication or other

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information referred to in these documents is material or considered to be material (37 C.F.R. § 1.97(h)), or even qualifies as "prior art" under 35 U.S.C. § 102 with respect to this invention, unless specifically designated by Applicant as such.

The filing of this Information Disclosure Statement should not be construed to mean that a search has been made or that no other material information, as defined in 37 C.F.R. § 1.56, exists.

This Information Disclosure Statement is being filed in accordance with 37 C.F.R. §§ 1.97(c) and 1.98. A check in the amount of \$180.00 to cover the fees designated by 1.17(p) is included. The Examiner is hereby authorized to charge any deficiencies or any additional fee required by this paper to A2D L.P.'s Deposit Account No. 50-1636.

Dated: /

9220 Sunset Blvd., Suite 315 Los Angeles, California 90069

(310) 247-8191

Respectfully submitted,

Reena Kuyper

By:

Reg. No. 33,830

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Signature

Technology Center 2600

Please type a plus sign (+) inside this box -> | + | PTO/SB/21 (08-00) Approved for use through 10/31/2002. OMB 0651-0031 U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. Application Number 09/881,393 **TRANSMITTAL** Filing Date June 13, 2001 **FORM** First Named Inventor Ronald A. KATZ (to be used for all correspondence after initial filing) Group Art Unit 2643 Examiner Name S. Woo Total Number of Pages in This Submission Attorney Docket Number 6646-114N9 **ENCLOSURES** (check all that apply) After Allowance Communication Assignment Papers Fee Transmittal Form (for an Application) Appeal Communication to Board Χ Fee Attached Drawing(s) of Appeals and Interferences Licensing-related Papers Appeal Communication to Group Amendment / Reply (Appeal Notice, Brief, Reply Brief) Petition After Final Proprietary Information Petition to Convert to a Affidavits/declaration(s) Provisional Application Status Letter Power of Attorney, Revocation Change of Correspondence Address Other Enclosure(s) (please Extension of Time Request identify below): Terminal Disclaimer **Express Abandonment Request** Request for Refund Information Disclosure Statement CD, Number of CD(s) Certified Copy of Priority Document(s) Remarks Response to Missing Parts/ PTO Forms 1449 for SET I, SUPPLEMENTAL I, II, III, IV, V, VA, VI, Incomplete Application VII, VIII, IX, X and XI; copies of PTO Forms 1449 for SET I. Response to Missing Parts SUPPLEMENTAL I, II, III, IV, V, VA, VI, VII, VIII and IX from U.S. under 37 CFR 1.52 or 1.53 Application Serial No. 08/306,456; Return postcard SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Reena Kuyper, Registration No. 33,830 Individual name Signature Date August 30, 2002 **CERTIFICATE OF MAILING** I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231 on this date:

August 30, 2002 August 30, 2002 Reena Kuypel Typed or printed name

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Date

August 30, 2002

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the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

FEE TRANSMITTAL for FY 2002

Patent fees are subject to annual revision.

Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT (\$) 180.00

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| Application Number | 09/881,393 | RECEIVED | |
| Filing Date | June 13, 2001 | · · · · · · · · · · · · · · · · · · · | |
| First Named Inventor | Ronald A. KATZ | SEP 1 0 2012 | |
| Examiner Name | S. Woo | | |
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| 106 330 206 165 Design filing fee 119 320 32 | _`.' | | Litility filing fee | Teeralu | 118 | 1,440 | 218 | 720 | Extension for reply within fourth month | |
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| 108 740 208 370 Reissue filing fee | | | | | 119 | 320 | 219 | 160 | Notice of Appeal | |
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| Independent Claims Multiple Dependent = 0.00 144 620 244 310 Plant issue fee | | | | | 142 | 1,280 | 242 | 640 | Utility issue fee (or reissue) | |
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| oi a design application | ' and over original patent | | | | | 900 | 169 | 900 | Request for expedited examination of a design application | |
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| SUBMITTED BY | | | Comple | te (if applicable) |
|-------------------|--------------|--------------------------------------|----------------|------------------------------|
| Name (Print/Type) | Reena Kuyper | Registration No. (Attorney/Agent) | 33,830 Telepho | ^{ne} (310) 247-8191 |
| Signature | / cene le | | Date | August 30, 2002 |

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FORM PTO-1449 District No. (optional) Application No. 6646 114N5 08/306,456 SET I **Group Art Unit** ald A. Katz 2608 INFORMATION DISCLOSU CITATION IN AN Filing Date **APPLICATION** September 14, 1994 **U.S. PATENT DOCUMENTS** EXAMINER **DOCUMENT** DATE CLASS SUBCLASS FILING DATE IF NAME APPROPRIATE INITIAL **NUMBER** (0)3,644,675 02/22/1972 Waltington വ 4,071,698 01/31/1978 Barger Jr. et al 4,302,810 11/24/1981 Bouricius et al 4,549,047 10/22/1985 Brian et al 4,585,906 04/29/1986 Matthews et al 4,763,191 08/09/1988 Gordon et al 4,785,408 11/15/1988 Britton et al 4,792,968 12/20/1988 Katz 4,845,739 07/04/1989 Katz 4,852,154 07/25/1989 Lewis et al 4,866,756 09/12/1989 Crane et al 02/26/1991 4,996,705 Entenmann et al 05/07/1991 5,014,298 Katz FOREIGN PATENT DOCUMENTS **DOCUMENT CLASS** SUBCLASS TRANSLATION DATE COUNTRY NUMBER YES NO WO 87/00375 01/15/1987 **PCT (Int. Application)** 1,162,336 02/14/1984 Canada OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) Texis Search Results (Great American Potato-Chip giveaway/Raisin Bran Game/Giants Baseball Trivia -- Dial Info): "In The Chips" AdWeek, July 22, 1985 "San-Fran-Police-League", Business Wire, Aug. 2, 1985 "Similar Campaigns", DM News, Dec. 15, 1985 "Phone Offers Action At Push Of Button", Advertising Age, Feb. 6, 1986 Boies, Stephen J., "A Computer Based Audio Communication System", Computer Sciences Department, Thomas J. Watson Research Center, Yorktown Heights, New York, USA, pp. 701-704 - (Article) DATE CONSIDERED 9-2-95 **EXAMINER** EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation in not in conformance and not considered. Include copy of this form with next communication to the applicant.

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| | | | Including Author, Title, Date, Pe | | | |
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| FORM PTO-1449 Docket No. (optional) Application No. | | | | | | | |
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| SET I | | | Applicant | | Group Art | | |
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| EXAMINER DATE CONSIDERED 9-2-95 | | | | | | | |
| EXAMINER: through cita | Initial if citation contion in not in conform | sidered, whether o nance and not con | r not citation is in conformance sidered. Include copy of this fo | with MPEP 6 | 09. Draw line communication | to the applicant. | |

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| ~ | | | ues for Computer Voice Respon , Vol. 64, No. 4, pp. 416-432 - | | tation and Appl | ications", | |
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FORM PTO-1449 Docket No. (optional) Application No. 6646-114N5 08/306,456 SUPPLEMENTAL I **Applicant Group Art Unit** Ronald A. Katz 2608 INFORMATION DISCES CITATION IN AN Filing Date **APPLICATION** September 14, 1994 S. PATENT DOCUMENTS **EXAMINER DOCUMENT** DATE NAME **CLASS** SUBCLASS **FILING DATE IF** INITIAL NUMBER APPROPRIATE 3,371,162 02/27/1968 Scantlin 3,381,276 04/30/1968 James 3,482,057 12/02/1968 Abbott et al. 3,515,814 06/02/1970 Morgan 3,557,311 01/19/1971 Goldstein 3,568,157 03/02/1971 **Downing** 3,569,939 03/09/1971 Doblmaier et al. 3,571,799 03/23/1971 Coker, Jr., et al. 04/06/1971 3,573,747 Adams et al. 3,581,072 05/25/1971 Nymeyer FOREIGN PATENT DOCUMENTS **DOCUMENT** DATE COUNTRY **CLASS** SUBCLASS TRANSLATION NUMBER YES OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) Meade, Jim, Dec., 29, 1992 - (Letter) "All About Voice Response", <u>Datapro Research Corporation</u>, Delran, N.J., March 1972 and Sept. 1974 - (Article) "Voice Response in Banking Applications", <u>Datapro Research Corporation</u>, Delran, N.J., Oct. 1974 and Feb. 1983 - (Article) -Schiller, T.R., "Field Craft Technician Communication With A Host Computer Synthesized Voice", Proceedings AVIOS '86 Voice I/O Systems Applications Conference, Sept. 16-18, 1986 Rabin, Richard, "Telephone Access Applications: The Growth Market For Voice Processing", Proceedings AVIOS 186 Voice I/O Systems Applications Conference, Oct. 6-8, 1987 Schuster, E.R., "B.R.U.T.U.S. Better Registration Using Touch-Tone phones for University Students", Proceedings AVIOS '86 Voice I/O Systems Applications Conference, Oct. 4-6, 1988 exxon's Next Prey. IBM and XEROX", <u>BusinessWeek</u>, April 28, 1980, pp. 92-96 and 103 - (Article). Weinstein, S.B., "Emerging Telecommunications Needs of the Card Industry", IEEE Communications Magazine, July 1984, Vol. 22, No. 7, pp 26-31 - (Article) **EXAMINER** EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation in not in conformance and not considered. Include copy of this form with next communication to the applicant.

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Application No. Docket No. (optional) **FORM PTO-1449** 08/306,456 6646-114N5 SUPPLEMENTAL I **Group Art Unit Applicant** Ronald A. Katz 2608 INFORMATION DIS CITATION IN AN Filing Date APPLICATION September 14, 1994 U.S. PATENT DOCUMENTS CLASS **SUBCLASS FILING DATE IF EXAMINER DOCUMENT** DATE NAME NUMBER APPROPRIATE INITIAL 5~ 4,338,494 07/06/1982 Theis 4,339,798 07/13/1982 Hedges et al. 10/19/1982 4,355,372 Johnson et al. 4,371,752 02/01/1983 Matthews et al. 4,389,546 06/21/1983 Glisson et al. 4,393,277 07/12/1983 Besen et al. 4,405,829 09/20/1983 Rivest et al. 4.420,656 12/13/1983 Freeman 01/24/1984 Tsakanikas 4,427,848 4,439,635 03/27/1984 Theis et al. FOREIGN PATENT DOCUMENTS TRANSLATION **CLASS** SUBCLASS **DOCUMENT** DATE COUNTRY YES NO NUMBER OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) Yates, C.E., "Telemarketing And Technology: Perfect Business Partners", AT&T Technology, 1987, Vol. 1, No. 3, pp. 48-55 - (Article) Herr, T.J., "ISDN Applications In Public Switched Networks", <u>AT&T Technology</u>, 1987, Vol. 2, No. 3, pp. 56-65 -*Only the best. Only from Florafax", Florafax - (Advertisement) Aldefeld, B., et al., "Automated Directory Listing Retrieval System Based on Isolated Word Recognition", Proceedings of the IEEE, Nov. 1980, Vol. 68, No. 11, pp. 1364-1379 - (Article) Rabiner, L.R., et al., "On the Application of Embedded Training to Connected Letter Recognition for Directory Listing Retrieval", AT&T Bell Laboratories Technical Journal, March 1984, Vol. 63, No. 3, pp. 459-477 - (Chapter Rosenberg, A.E., et al., "Recognition of Spoken Spelled Names for Directory Assistance Using Speaker-Independent Templates", The Bell System Technical Journal, April 1980, Vol. 59, No. 4, pp. 571-592 - (Chapter from a Book) **EXAMINER** EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation in not in conformance and not considered. Include copy of this form with next communication to the applicant.

Application No. Docket No. (optional) **FORM PTO-1449** 6646-114N5 08/306,456 SUPPLEMENTAL I **Applicant Group Art Unit** 2608 Ronald A. Katz INFORMATION DISE CITATION IN AN Filing Date **APPLICATION** September 14, 1994 O.S. PATENT DOCUMENTS CLASS **SUBCLASS FILING DATE IF EXAMINER DOCUMENT** DATE NAME APPROPRIATE INITIAL NUMBER 4,451,700 05/29/1984 Kempner et al. 10/02/1984 Herr et al. 4,475,189 4,494,197 01/15/1985 Troy et al. 4,511,764 04/16/1985 Nakayama et al. Williams et al. 4,517,410 05/14/1985 4,518,827 05/21/1985 Sagara 4,539,435 09/03/1985 **Eckmann** 4,539,436 09/03/1985 Theis 4,544,804 10/01/1985 Herr et al. 10/15/1985 Kurland 4,547,851 FOREIGN PATENT DOCUMENTS **DOCUMENT** DATE COUNTRY **CLASS SUBCLASS TRANSLATION** YES NO NUMBER OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) "The Voicestar Series By Periphonics", Periphonics, Jan. 1986 - (Publication) "Bank-From-Home system by Periphonics Corporation" "Bill Payment Success Story", Periphonics Corporation "A History of Imagination", Periphonics "Banking Success Story", Periphonics Corporation -DataVoice and the PDT II", Periphonics Corporation "Banking Success Story", Periphonics Corporation - (Brochures) Schulman, Roger, "TeleLearning: The Computer Brings the Classroom Home", Family Computing, Sept. 1984, pp. 50-53 - (Article) The Remarketing of Prestel", Which Computer?, Aug. 1984, pp. 106, 107 and ? - (Article) four-Line TeleClerk Calls, Answers, Stores, Surveys", <u>Hardcopy</u>, Jan. 1985, Vol. 14, No. 1 - (Article)- تتجابعة ہے Peripheral Speaks On Phone", <u>Hardcopy</u>, Dec. 1984 - (Article) DATE CONSIDERED 95 **EXAMINER** EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation in not in conformance and not considered. Include copy of this form with next communication to the applicant.

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Application No. Docket No. (optional) **FORM PTO-1449** 6646-114N5 08/306,456 SUPPLEMENTAL I **Group Art Unit Applicant** 2608 Ronald A. Katz INFORMATION D **CITATION IN AN** Filing Date **APPLICATION** September 14, 1994 **U.S. PATENT DOCUMENTS** CLASS SUBCLASS **FILING DATE IF** DOCUMENT DATE NAME **EXAMINER** INITIAL NUMBER APPROPRIATE 4,959,783 09/25/1990 Scott et al. 10/02/1990 4,961,217 Akiyama 4,969,183 11/06/1990 Reese 11/27/1990 Osborne 4,974,252 4,975,945 12/04/1990 Carbullido 4,989,233 01/29/1991 Schakowsky et al. 02/12/1991 4,992,940 Dworkin FOREIGN PATENT DOCUMENTS SUBCLASS TRANSLATION CLASS COUNTRY DOCUMENT DATE YES NO NUMBER OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) Rickman, J., et al., "Speech Synthesizers - Communications Interface - Implementing A Touch Tone Telephone Talker With DECtalk", The DEC Professional, May 1985, pp. 38, 39, 42-44 (Article) DECTALK DELIVERS", Digital Review, Sept. 1985 - (Article) "DECtalk turns a telephone into a terminal", -"UNIX and Digital", -"Legal protection for semiconductor chips", -"Product safety", - DECWORLD, April 1985, Vol. 9, No. 2, pp. 1, 3, 5, 6-8 - (ArRticle) "DECtalk: A New Text-to-Speech Product" Digital Guideline, March 1984, Vol. 8, No.3, pp. 1-8 - (Article) DATE CONSIDERED **EXAMINER**

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FORM PTO-1449 Docket No. (optional) Application No. 6646-114N5 08/306,456 SUPPLEMENTAL I **Applicant Group Art Unit** ROO Ronald A. Katz 2608 INFORMATION DISCL CITATION IN AN F間ng Date **APPLICATION ¦S**₿ptember 14, 1994 PATENT DOCUMENTS **DOCUMENT** CLASS SUBCLASS FILING DATE IF **EXAMINER** DATE NAME INITIAL NUMBER APPROPRIATE FOREIGN PATENT DOCUMENTS SUBCLASS DOCUMENT DATE COUNTRY **CLASS** TRANSLATION NUMBER YES OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) ...continued "Talking computer speeds Ford parts", April 25, 1976 "Customers of Ten Banks Paying Bills by Phone", Computer World, 1976, p. 12 FAA to test computerized voice response to queries from pilots", <u>Electronics</u>, Nov. 25, 1976, p. 43 Miller, F.W., "Voice Response Comes to Life with Order Entry", Infosystems, Oct. 1981, pp. 62/64 Suppes, Patrick, "University-Level Computer-Assisted Instruction At Stanford: 1968-1980", Institute for Mathematical Studies In The Social Sciences, Stanford University, 1981, pp. 589-716 Lerner, E.J., "Products that talk", IEEE spectrum, July 1982, pp. 32-37 Carlsen, Clifford, "Megaphone plans to blare message on national scale", <u>Times</u>, March 2, 1987 "Michelson, Marlene, "All kinds of information at your fingertips by phone", <u>Business Times</u>, Sept. 8, 1986, Vol. 3, No. 19 Lacter, Mark, "At Megaphone, It's Always Show Time", San Francisco Chronicle, June 9, 1986 Fable of Contents, Megaphone Press Book, pp. 1-3 -"Miss Simpson, will you dial-a-joke for me please?", Cartoon tacter, Mark, "At Megaphone, It's Always Show Time", <u>San Francisco Chronicle</u>, June 9, 1986, Year No. 123, (different perspective) Lacter, Mark, "Narrating Fantasy Messages - It's No Dream Job", <u>San Francisco Chronicle</u>, June 9, 1986 "Megaphone Serves High-Tech Showbiz", San Francisco Chronicle, June 9, 1986 Megaphone Reaches Unique Market", San Francisco Chronicle, June 9, 1986 Feuer, Jack, "Asher/Gould: Megaphone Dials-a-Shop", <u>Adweek</u>, May 12, 1986, Symanovich, Steve, "Novelty over for phone porn vendors", and continuation "Big firms breathing down necks of small phone porn outfits" San Francisco Business Journal, May 5, 1986 Wilke, John, "A 'Dream' Business That's Just A Phone Call Away", Information Processing Ketcham, D.E., "Dial-a-You-Name-It", San Francisco Chronicle, 1986 -Garter, Alan, "What? You didn't know Erica was engaged again?", <u>Daily News</u>, March 12, 1986 Firm plugs into sales with time, temp lines", <u>Crain's New York Business,</u> March 3, 1986, Vol. II, No. 9 -Pitts, Gail, "Phone-in trivia games ring up profits", The Denver Post, Feb. 3, 1986 "Merge Towards Success" IIN and Megaphone", The 976 Exchange, Winter 1976, Vol. 4 "Nelson, David, "From dating to soap operas, 976 numbers come on line", <u>San Jose Business Journal Magazine,</u> Jan. 27, 1986 Greengard, Samuel, "Dial-A-Deluge", Business, Nov. 1985 "Numbers, Please", Business, Nov. 1985 **DATE CONSIDERED EXAMINER** EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation in not in conformance and not considered. Include copy of this form with next communication to the applicant.

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Docket No. (optional) Application No. **FORM PTO-1449** 6646-114N5 08/306,456 SUPPLEMENTAL I **Group Art Unit Applicant** Ronald A. Katz 2608 INFORMATION DISCHOL CITATION IN AN Filing Date **APPLICATION** September 14, 1994 . PATENT DOCUMENTS CLASS **SUBCLASS FILING DATE IF EXAMINER DOCUMENT** NAME INITIAL NUMBER **APPROPRIATE** FOREIGN PATENT DOCUMENTS COUNTRY CLASS SUBCLASS **TRANSLATION** DOCUMENT DATE NUMBER YES NO OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) "Industry Marketing Bulletin", Honeywell EDP Wellesley Hills, Aug. 9, 1967 "Honeywell Communications Configuration Charts And Aids In Designing", Data Communications, pp. 3-1 - 3-7 "Burroughs Audio Response System", Reference Information for Sales Representatives, pp. 1-6 "New Product Announcement", Burroughs Corporation, Feb. 5, 1968 "Stand-Alone Lockbox Application Voice Response (Slave) Communication System Functional Specification", Cognitronics Corporation, Feb. 19, 1982, p. 21 "Unlock lockbox reporting. with Cognitronics Voice Response Communications System/Banking.", Speech-maker a division of Cognitronics Corporation "Voice Response for Banking", Cognitronics Corporation (Brochure) roice response application brief", Speech-maker - (Brochure) "Instant credit authorization is an easy touch when any telephone is a <u>voice response</u> computer terminal", Speech-maker a division of Cognitronics Corporation - (Article) -Slutsker, Gary, "Relationship marketing", Forbes, April 3, 1989 - (Article) Finnigan, P.F., "To Our Shareholders", June 1985, April 7, 1986, April 10, 1987 - (Letters) "International Programs" (Voicemail) - Finnigan, P.F., "Our guest", Radio-Schweiz AG Telekommunikation und Flugsicherung, Jan. 1983, pp. 12-14 Firnigan, P.F., "Voice mail", <u>1983 National Computer Conference</u>, May 16-19, 1983, Anaheim, CA, pp. 375-377 and Abstract "Conversations in Your Mailbox", <u>Software News</u>, Jan. 1985 - (Article) Fredric, Paul, "Voicemail Int'I, Radio Page America To Offer A 'Pocket News Network'", Communications Week, July 8, 1985 - (Article) Voice-Messaging System: Use It While You're In, Not Out", <u>Information WEEK</u> - (Article) Corporate Performance - Companies To Watch", Fortune, Sept. 30, 1985 - (Article) DATE CONSIDERED **EXAMINER** EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation in not in conformance and not considered. Include copy of this form with next communication to the applicant.

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Docket No. (optional) Application No. **FORM PTO-1449** 08/306,456 6646-114N5 SUPPLEMENTAL - II Group Art Unit **Applicant** 2608 Ronald A. Katz INFORMATION DISC **CITATION IN AN** Filing Date **APPLICATION** September 14, 1994 PATENT DOCUMENTS **CLASS SUBCLASS** FILING DATE IF EXAMINER **DOCUMENT** NAME APPROPRIATE INITIAL NUMBER 04/12/1966 3,246,082 Levy 07/16/1968 Hanson 3,393,272 3,556,530 01/19/1971 Barr 3,688,126 08/29/1972 Klein 3,794,774 02/26/1974 Kemmerly et al. 3,909,553 09/30/1975 Marshall Matthews et al. 3,934,095 01/20/1976 3,947,972 04/06/1976 Freeman 04/13/1976 Bloisi 3,950,618 04/12/1977 4,017,835 Randolph 4,078,316 03/14/1978 Freeman FOREIGN PATENT DOCUMENTS SUBCLASS TRANSLATION COUNTRY CLASS DATE **DOCUMENT** YES NO NUMBER Australia 66113/81 Pat. No. 543302 07/16/1981 4,022,674 12/13/1977 Canada 4,025,118 01/24/1978 Canada 06/12/1979 Canada 1,056,500 4,059,621 07/31/1979 Canada OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) Borison, V.S., "TRANSACTION - telephone gets the fact at the point of sale", <u>Bell Laboratories Record</u>, Oct. 1975, pp. 377-383 - (Article) Demeautis, M., et al., "The TV 200 A Transactional Telephone", Commutation & Transmission no 5, 1985, pp. 71-82 - (Article) Eriksson, G., et al., "Voice and Data Workstations and Services in the ISDN", Ericsson Review., May 1984, pp. 14-19 - (Article) DATE CONSIDERED 9-2-95 **EXAMINER** EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation in not in conformance and not considered. Include copy of this form with next communication to the applicant.

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> LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT

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SERIAL NO. 08/306,456

(prev. 6646-114N5)

APPLICANT: Ronald A. Katz

FILING DATE: September 14, 1994

GROUP: 2643

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SUPPLEMENTAL V

LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S **INFORMATION DISCLOSURE STATEMENT**

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APPLICANT:

Ronald A. Katz **FILING DATE:**

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APPLICANT: Ronald A. Katz

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